



## **Locus Telecommunications, Inc. Named as Finalist In 2014 Stevie® Awards for Sales & Customer Service**

*8th annual awards will be presented on February 21 in Las Vegas.*

Fort Lee, NJ ([PRWEB](#)) January 28, 2014 -- LOCUS TELECOMMUNICATIONS, INC. was recently named as a finalist for the eighth annual Stevie® Awards for Sales & Customer Service in the Customer Service Department of the Year for Telecommunications category.

By qualifying as one of the finalists, Locus Telecommunications, Inc. will be entered as a candidate for the 2014 People's Choice Awards for Favorite Customer Service. We are honored to be recognized for our success at serving our customers to the highest standard. You can join the excitement by voting for us for this award. Click on the link below to cast your ballot. Voting ends February 14, 2014.

[Vote For Us!](#)

Locus was selected for its commitment to being a lifestyle solutions provider to its customers. While trying to exceed our customer's expectations, Locus was able to achieve an A+ rating with the Better Business Bureau, maintained our customer service levels when our offices were closed due to Hurricane Sandy, and achieved a 92% satisfaction rating among our prepaid wireless customers. "We'd like to thank the American Business Association and the Stevie Awards for recognizing our dedication to our customers and the accomplishments we've achieved in 2013 by honoring us with their selection," said Rosanna De La Cruz, Director of Customer Relations. "We plan to take this momentum and carry it into 2014, where we will further improve the products and services we offer to our valued customers."

The awards are presented by the Stevie Awards, which organizes several of the world's leading business awards shows including the prestigious International Business Awards and the new Asia-Pacific Stevie Awards.

The final results will be announced during a gala banquet on Friday, February 21 at the Bellagio Hotel in Las Vegas, Nevada. Finalists from the U.S.A. and several other nations are expected to attend.

More than 1,500 nominations from organizations of all sizes and in virtually every industry were evaluated in this year's competition, an increase of 36% over last year 2013. Entries were considered in 43 categories for customer service and contact center achievements, including Contact Center of the Year, Award for Innovation in Customer Service, and Customer Service Department of the Year.

More than 100 members of seven specialized judging committees will determine the Gold, Silver and Bronze Stevie Award placements from among the Finalists during final judging, to take place January 27 - February 5.

Details about the Stevie Awards for Sales & Customer Service and the list of Finalists in all categories are available at [www.StevieAwards.com/Sales](http://www.StevieAwards.com/Sales).

About Locus Telecommunications, Inc.

Headquartered in Fort Lee, New Jersey, Locus Telecommunications has been an industry leader for nearly three decades, with proven offerings in long distance, prepaid wireless, point-of-sale and carrier services within U.S. Today, Locus has more than 200 employees, serves more than million customers, maintains a national

distribution network that spans over 100,000 retailers and generates more than billion network minutes each month. Throughout its growth, the company has kept its focus on its customers while always staying ahead of the curve – with advanced technology that meets consumers’ emerging needs and affordable services to save them money. Locus is a subsidiary of KDDI, a \$40-billion leading global carrier. <http://www.locustelecom.com>

#### About KDDI Corporation

Based in Tokyo, Japan, KDDI Corporation is a leading global communication service provider with a proven track record of quality and reliability in 170 countries worldwide. KDDI has 100 offices in 26 countries in the world, and more than 18,000 employees. KDDI offers quality services and effective solutions for both consumer and business partners. KDDI’s brand “au” delivers mobile and fixed-line services facilitating convenient and effortless communication experience for consumers. With multitude of and ever-expanding ICT realm ranging from FMC networks to data centers, applications and security strategies strengthen KDDI’s business clients. KDDI group strives forth another step closer to become a truly global company through diversity, integration and persistent expansion into international community. <http://global.kddi.com/>.

#### About The Stevie Awards

Stevie Awards are conferred in five programs: the Asia-Pacific Stevie Awards, The American Business Awards, The International Business Awards, the Stevie Awards for Women in Business, and the Stevie Awards for Sales & Customer Service. A sixth program, the German Stevie Awards, will debut later this year. Honoring organizations of all types and sizes and the people behind them, the Stevies recognize outstanding performances in the workplace worldwide. Learn more about The Stevie Awards at [www.StevieAwards.com](http://www.StevieAwards.com).

Sponsors and supporters of the eighth annual Stevie Awards for Sales & Customer Service include the BusinessTalkRadio Network, Competence Call Center, and ValueSelling Associates.



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